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Dear Doctor,

## **PARTICIPATION IN A HEALTHCARE QUALITY PILOT REPORT FOR DOCTORS**

I trust you are well.

This is a request for you to participate in an independent healthcare quality report for doctors and become part of a self-governing initiative that is doctor-led. HQA offers a safe environment in which all participants' results are reported confidentially on a 'no-name no-shame' basis. You will not be required to submit any data or perform any function to participate, only your consent is required by signing the Participation Letter at the bottom of this document.

HQA is a not for profit and public benefit company that measures, and reports on, healthcare quality. HQA is a collaboration between funders, practitioners, and facilities.

HQA's participating medical schemes gave consent for their data to be used by HQA for reporting healthcare quality to doctors. HQA has been reporting to medical schemes on healthcare quality for the past 20 years. The data set represents 84% of all the medical scheme insured lives in South Africa.

The Health Market Inquiry (HMI) Report recommended that health outcomes are measured by an independent body known as the OMRO (Outcomes Management and Reporting Organisation), and suggested HQA expand its measuring and reporting of healthcare quality to include facilities and practitioners. HQA, aims to implement all aspects required for an OMRO, and seeks the collaboration of all major role players in the private healthcare sector.

HQA facilitated a doctor led working group with representatives from IPAF, ASAIPA, SAMA, AUBC, and developed a pilot report on healthcare quality specifically for doctors. The pilot report begins at a basic level with data available in the medical schemes claims data and indicators already developed, and will gradually evolve from there. Neither doctors nor patients will be identifiable. Only Doctor A will see his own results and how it compares to a benchmark. Participation is voluntary and reporting shall take place in a safe environment.

HQA now seeks to increase the pilot study to at least 100 doctors. HQA will bear the costs of the pilot study.

**Reg No 2000/025855/08**

Directors: BA Dickson (Chairperson), Dr JHB Steenekamp (Vice Chairperson), Prof MN Chetty\*, S Collie, Dr G Goolab, Dr V Gqola, Dr U Mahlati, M Marais, Dr P Matley, Dr U Pillay, Dr K Smith, Dr P Soko, G Timothy\* (\*Alt)

Participating doctors will have a say in all aspects of developing the Report, presenting, and publishing the results.

NMG Actuarial and Specialized Consulting (NMG), on behalf of HQA, takes responsibility for the entire process of data collection, actuarial analyses, and compilation of the benchmark and doctor specific reports. Participants can rest assured that the highest level of professionalism, confidentiality, and a user-friendly participation process will be maintained throughout.

If you wish to be included in the 2<sup>nd</sup> phase of HQA's Healthcare Quality Pilot Report for Doctors please complete the attached participation form and email to [lj.botha@iafrica.com](mailto:lj.botha@iafrica.com) at your earliest convenience, but before end of August 2024.

For more information about HQA and/or this initiative, do not hesitate to contact me.

We look forward to your participation.

Kind regards,

**LOUIS BOTHA (CEO)**  
**July 2024**

## **PARTICIPATION LETTER - 2024 HEALTHCARE QUALITY REPORT FOR DOCTORS**

**Name of practice:** \_\_\_\_\_

**Practice number:** \_\_\_\_\_

**Name:** \_\_\_\_\_ **Designation:** \_\_\_\_\_

**Date:** \_\_\_\_\_ **Signature:** \_\_\_\_\_

**By signing this participation letter I grant consent that my data can be used by HQA for the purpose of preparing a healthcare quality report for doctors as stated above.**

**Postal address:** \_\_\_\_\_

\_\_\_\_\_

**Tel (Office):** \_\_\_\_\_ **Cell number:** \_\_\_\_\_

**Fax:** \_\_\_\_\_ **E-mail:** \_\_\_\_\_

Please share anything unique about your practice with us that should be taken into consideration in preparing such a report and/or in the interpretation of the results:

\_\_\_\_\_

\_\_\_\_\_

Please invite me to an information session and a presentation of the report framework. (Yes/No)